

TITLE 1

GENERAL PROVISIONS

CHAPTERS:

1.01	Introduction
1.05	Mission Statement

CHAPTER 1.01

INTRODUCTION

These policies and regulations are intended to provide a comprehensive description of the manner in which the District operates and serves its customers and shall be followed and adhered to by all District staff and persons and entities doing business with the District.

As in any set of policies and regulations, not all circumstances can be envisioned. The Board of Directors of the District shall apply and interpret these policies and regulations fairly and consistently, taking into consideration any unique or unusual circumstances on a case by case basis.

CHAPTER 1.05

MISSION STATEMENT

Sections:

1.05.010	Mission Statement
1.05.020	Objectives
1.05.030	Goals

1.05.010 Mission Statement:

The Mission of the Truckee Donner Public Utility District is to provide reliable, high quality utility and customer services while managing the District's resources in a safe, open, responsible, and environmentally sound manner at the lowest practical cost.

1.05.020 Objectives:

1. Responsibly serve the public.
2. Provide a healthy and safe work environment for all District employees.
3. Provide reliable and high quality water supply and distribution system to meet current and future needs.
4. Provide reliable and high quality electric supply and distribution system to meet current and future needs.

5. Manage the District in an environmentally sound manner.
6. Manage the District in an effective, efficient and fiscally responsible manner.

1.05.030 Goals:

1. Manage for Financial Stability and Resiliency
2. Environmental Stewardship: Create a sustainable resilient environment for all our communities.
3. Engage with our customers and communities in a welcoming and transparent way to identify opportunities.
4. Take the best of private sector thinking to modernize the utility and add value to our communities.
5. Developing an inclusive culture drives organizational integration and success.

MO 0677 (7/19/06), MO0718 (3/7/07), Res. 2008-02 (3/5/08), Res 2009-29 (10/7/09), Res. 2010-09 (6/2/10), Res. 2021-17 (10/6/21)