



TDPUD Residential Home Upgrades

Whole Home Water Monitor/Shutoff Rebate Application

2026

Participant Information

First Name:		Service Address:	
Last Name:		Email Address:	
Phone Number:		TDPUD Account Number:	
Occupancy Status:	Landlord, Owner, Tenant, Vacant (Circle one)		

Property Information

Primary Heat Fuel Source (Circle one):	Natural Gas, Electric, Propane, Wood, Other
Primary Mode of Space Cooling (Circle one):	Non-Mechanical, Whole House Fan, Mechanical AC, None
Water Heating Fuel Source (Circle one):	Natural Gas, Electric, Propane, Wood, Other
Conditioned Square Footage of Property:	

Product Information

Rebate Tier	Manufacturer	Model	Purchase Date	Equipment Cost	Labor Cost ¹	Total Cost	Incentive
Tier 1 — Cloud-connected flow monitor							50% up to \$100
Tier 2 — Integrated cloud-connected monitor + automated shutoff							50% up to \$200
Installation Type (Circle one):	DIY (self-installed) Licensed Plumber Licensed Electrician			Contractor License #:			

Product Eligibility Requirements

- **Tier 1 (50%, up to \$100):** Device must include active whole-home flow monitoring with cloud connectivity via a manufacturer app or web portal. Monitoring data must be accessible to the account holder.
- **Tier 2 (50%, up to \$200):** Device must include all Tier 1 features AND an integrated automated water shutoff controlled by the same system. Separately purchased shutoff controllers do not qualify for Tier 2.
- Equipment must be new purchase and not used.
- Device must be installed on the main water supply line serving the TDPUD-metered service address.
- Limited to one (1) device per TDPUD water account.
- **Rebate is calculated as 50% of total eligible costs** (equipment + labor, if applicable), up to the tier maximum.
- **Labor costs qualify only if installation is performed by a licensed plumber or licensed electrician.** DIY installations are eligible for equipment cost rebate only.
- If installation requires modification to the main water supply line, installation by a licensed plumber is required.

¹ Labor costs qualify only when installation is performed by a licensed plumber or licensed electrician. Contractor's license number and itemized invoice must be submitted with the application. DIY installations are not eligible for labor cost rebate.

² If rebate credit amount exceeds \$700.00, credit will be issued as a one-time check payment.

Application continued on reverse side



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Program Terms & Conditions

- Equipment purchased more than 90 days prior to application or date of contractor invoice is not eligible.
- Upgrade must be completed within 90 days of receipt of rebate application.
- Applicant must be a current water customer with an active TDPUD account to be eligible for water rebates.
- Application must include detailed and dated sales receipt(s), manufacturer/model number of eligible product(s) and/or service(s) clearly identified, including contractor's name with materials and labor itemized separately.
- Rebates are issued to the account holder in the form of a bill credit.²
- Payments are typically processed within 6–8 weeks of TDPUD receiving the rebate application.
- If account holder is a landlord and account is inactive at the time of rebate issuance, a check will be mailed to the landlord address on file.
- Rebate amount not to exceed 50% of the total cost of equipment and eligible installation charges.
- Sales tax does not qualify for rebate incentive.
- 'Before' Photo(s) of the existing water supply line installation area must be provided prior to device installation.
- 'After' Photo(s) of the newly installed device must be provided, including equipment nameplate(s) and any visible manufacturer labeling.
- Tier 2 applicants: Photo must clearly show the integrated shutoff mechanism as part of the installed device.
- Licensed installation: Itemized contractor invoice with contractor's name, license number, and labor charges listed separately from equipment costs must be submitted with application.
- Screenshot or printout confirming cloud connectivity and account holder access to monitoring data must be submitted (e.g., app login screen showing device paired to service address).
- Photo/copy of permits must be provided, if applicable.
- Application must be signed, dated, and contain all supporting documentation to be considered for rebate incentive.

TDPUD disclaims all liability from taxes incurred or any property damage or loss that may arise as a result of the applicant's participation in this program. The rebate offer may be discontinued or modified at any time by TDPUD. Applicant certifies that the above noted device(s) will be installed at the TDPUD service address identified on this application. I have read, understand and agree to abide by the program rules, requirements and terms & conditions. I certify that the information provided on this application and associated required documentation is true and correct.

Account Holder's Signature: _____ **Date:** _____